



Mortgage Holidays: Questions You **NEED** To Ask Your Bank

We have put together this list of questions to ask your bank.

The process.

1. You will need to contact your bank first.
2. They should provide you some advice on the options, but we are not sure what the advice will be or how appropriate it will be; but ask them to email you the options.
3. You can then respond to the email with questions.

Just copy and paste the relevant questions into your email.

Everyone should ask these questions:

- Can you please calculate and advise what the mortgage balance and repayments will increase to after the mortgage holiday finishes?
- Is there an option to extend my loan term so that my repayments do not increase?
- Can you confirm if we can cancel the mortgage holiday and resume repayments without costs before the 6-months assuming that things including our income return to normal?

If you have less than 25% equity in your property, then you should ask these questions too:

Note: equity is calculated using total lending divided into the property value.

ie: lending of \$400,000 on a value of \$500,000 = 80%

- When the cost of the mortgage holiday is added to my lending, if it pushes the lending over 80% of the property value would I be charged the low equity margin?
- Will you reassess my lending based on the current values at the time when the mortgage holiday finishes?

For self-employed, if you have also requested business lending:

- Is my business lending secured over my home?
- Can you advise what my LVR is currently including any business lending?